Tech Info Library

At Ease 2.0: Restoring Deleted At Ease Software (8/95)

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Revised:        8/14/95
Security:       Everyone
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Article Created: 20 September 1993
Article Reviewed/Updated: 14 August 1995

TOPIC ---

I purchased a Performa with At Ease 2.0 software already installed. I removed
it from my system, but now I want to use it again. Will I have to buy the
software?

DISCUSSION --

If you removed At Ease from your system or deleted any files for At Ease that
you want to use again, you have three options:

• If you performed a backup with Apple Backup while the At Ease software was
  still on your hard drive, you can restore the software using Apple Restore.

• If you did not perform a backup, or if you no longer have a backup copy with
  At Ease on it, you can call 1-800-SOS-APPL to further discuss your situation.

• If you did not perform a backup, and if you no longer have a backup copy of
  your hard drive with At Ease on it, you can go to an Apple Authorized
  Service Provider, who can provide the floppies you need, and may even install
  the software for you if you bring in your computer. To find the nearest Apple
  Authorized Service Provider, call 1-800-538-9696.

Article Change History:
14 Aug 1995 - Corrected minor typo.
08 Aug 1995 - Added keyword and reviewed for technical accuracy.

Support Information Services

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Tech Info Library Article Number:13353