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## AOCE: Accessing Messages Remotely (10/93)

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TOPIC -----

This article describes Accessing Messages Remotely on Apple Open Collaborative Environment (AOCE).

DISCUSSION -----

PowerTalk users may have a need to retrieve their PowerShare Server mail from remote locations. There are a couple ways to do this for server-based messaging.

If the user is at a Macintosh computer that is connected to the same network as the PowerShare Mail Server on which the user has an account, then the user can use the Visitor Mailbox feature to retrieve messages from that PowerShare Mail Server. Search for "Visitor Mailboxes" for details.

If the user is using a Macintosh computer that is not connected to any network, then it is still possible to retrieve PowerShare Mail Server based mail using AppleTalk Remote Access (ARA). In this scenario, the user would connect to the AppleTalk network containing their PowerShare servers and communicate as though the remote Macintosh computer were connected to the network locally. PowerTalk and PowerShare work the same over ARA as they do when connected to a local network.

This is not the same as using Direct Dialup mail in PowerTalk. Direct Dialup Mail is simply the ability of two Macintosh computers to call each other and deliver a message. Direct Dialup mail and ARA use the same connection scripts. However, they offer distinctly different types of services.

Direct Dialup mail only works between two PowerTalk workstations. There is no server-based dial up in the initial release of PowerShare. Two individual PowerTalk workstations can call each other and exchange

messages. However, it is not possible to send an AOCE message to a PowerShare account and have the server call the destination whether the destination is either another server or an individual workstation. PowerShare Mail Servers do not support Direct Dialup mail.

While ARA can be used to access messages in PowerShare Mail Server message queues, there is no way to access messages that are located in personal message queues. This is the same situation as with Visitor Mailboxes. Remote users can gain access to any messages that are delivered to a PowerShare Mail Server or through a server based Mail Service Access Module. Any messages that are delivered to local message queues (Direct Dialup mail, Direct AppleTalk mail and personal Mail Service Access Modules) cannot be accessed remotely.

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