

Forwarded Mail: Appears to Lose Enclosures (10/93)

Revised: 10/5/93 Security: Everyone

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TOPIC -----

Mail forwarded from within an application, like AppleMail, may appear to lose enclosures when the recipient opens the document. A paper clip may appear in the upper right corner of the standard mail, while the enclosure window displays nothing.

DISCUSSION -----

Actually the enclosure is in the mail, though in a different layer. By clicking the turned edge at the bottom left corner of the standard mailer, you can find enclosures in the original addresses mailer.

Also, a popup menu (triangle) appears to the right of the "From" field. This popup menu lists names of all forwarding individuals. A paper clip may appear beside some names in the popup menu indicating an enclosure. Selecting names from the popup menu allows instant access to the standard mailer page addresses.

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