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## Apple Color OneScanner: LED Error Flashes Twice (10/93)

Revised: 10/26/93  
Security: Everyone

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TOPIC -----

Upon turning on my Apple Color OneScanner the error LED flashes twice. This indicates a lamp error, but replacement of the lamp and logic board does not repair the unit.

DISCUSSION -----

Vendor evaluation of the scanner and 20 optical assemblies determined that the optical assembly can be at fault when the two flashing LED error signal occurs.

Do the following steps:

- 1 Clean the glass cover assembly
2. Check the lamp holder connection, be sure the label of the florescent lamp faces down into lamp holder
3. If that doesn't solve the problem, then replace the lamp, and finally the optical assembly.

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