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LaserWriter Select 310: With PC Windows 3.1 (11/93)

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Revised:        11/3/93
Security:       Everyone


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TOPIC -------------------------------------------------------

I am trying to get a LaserWriter Select 310 to work with a PC running
Windows v3.1. I have run through the installation for Windows and
everything seems to be fine.  However, when a job is sent to the printer,
the LaserWriter Select just flashes its green light and nothing happens.


DISCUSSION---------------------------------------------------

With the green light flashing, it seems that the printer is not receiving
the CTRL-D (EOF) character that it needs to print the job.  The CTRL-D
should be taken care of by the Windows PostScript driver. The only other things
to check are:

- The parallel cable is bad.  There have confirmed reports of bad parallel
cables "disabling" the printer.  You might want to try at least a couple
different cables.

- Incorrect installation of the software.  A very important step is
installing the Windows Postscript driver from Windows Disk #6 (this is step
10 and 11 in Chapter 1, page 9 of the LaserWriter Select 310 User's Guide).
The latest PostScript driver version is at least v3.53.

- A bad or incorrectly configured parallel interface card.  Apple has heard
that some cards have configuration DIP switches or jumpers.

- A bad printer I/O board.  Does the test page print?  Does the printer
work if connected to a Macintosh?

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