

Tech Info Library

At Ease: PowerTalk Incompatibility (8/95)

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TOPIC -----

On a PowerMacintosh, if a user switches from At Ease into the Finder, uses a PowerTalk mailbox, and then switches back to At Ease, the CPU may crash.

DISCUSSION -----

An incompatibility has been found between At Ease 2.0.x and PowerTalk. Engineering is aware of the problem, and is working on a solution. Apple is not recommending that PowerTalk and At Ease be used together.

For those users who require this solution, the workaround is to restart the computer rather than returning to At Ease after using PowerTalk mail.

Article Change History:

14 Aug 1995 - Corrected minor typo.

08 Aug 1995 - Added keyword; reviewed and reformatted article.

18 Aug 1994 - Modified article to include PowerMacintosh

Support Information Services

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