



Tech Info Library

Using America Online with a GeoPort Modem (11/94)

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TOPIC -----

This article explains how to set up your GeoPort modem to connect to America Online (AOL).

DISCUSSION -----

If you have AOL software version 2.51 you should not have any problems connecting. AOL version 2.51 is the version recommended by AOL for the GeoPort modem. The modem set up strings are preconfigured for use with this modem. If you are having problems connecting to America Online with version 2.51, please contact AOL for further assistance.

Using earlier versions of the AOL software can cause the Geoport Telecommunications pod to exhibit a buzzing sound until the pod is disconnected from the computer and reconnected OR until the computer is restarted. This problem would normally be very intermitent.

If you have AOL software prior to version 2.51 and you are having problems connecting to America Online using your GeoPort modem, you may need to take a few simple steps to correct the problem.

- 1) Go into your Control Panels folder, and double-click on the EXPRESS MODEM Control Panel. Make sure that the "Express Modem:" option is set to "On", and the "Modem Port Setting" option is set to "Use Express Modem".
- 2) Also in the Control Panels folder, double-click on the "Speech Setup" Control Panel. Make sure that "Speech Recognition" is set to "Off".
3. Finally, you may need to use a "Modem Initialization String" to configure that modem properly for use with America Online.

To enter a modem string in the America Online software:

- Launch America Online by double-clicking the AOL application icon.
- Click on the "Setup" button.
- On the next screen, click on the "Edit Modem Strings" button, and you'll see a screen with 3 (three) boxes for modem strings shown there.
- Enter one of the following strings, in the box labeled "Modem

Initialization String":

AT&F&K0&Q0

or: AT\N1&Q0

Make sure that the modem string is typed all in capital letters, with no spaces, and always use ZERO for "0", NOT the letter "o".

If you follow all of the steps mentioned above, you should be able to connect to America Online without any further difficulties. If problems persist, see information on this BBS about Software Conflicts, Hard Drive Compression, or other possible problems which may be preventing you from connecting to America Online.

To locate a vendor's address and phone numbers, use the vendor name as the search string.

Article Change History:

29 Nov 1994 - Added information about version 2.51 of AOL.

12 Jul 1994 - Added information about version 2.1 of AOL.

Support Information Services

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