



Tech Info Library

Travelrama: Icon Missing from Desktop (11/95)

Revised: 11/30/95
Security: Everyone

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TOPIC -----

Why can't I see the Travelrama icon on my Desktop?

DISCUSSION -----

Check your system for the following conditions:

- 1) Ensure that your CD-ROM drive is turned on and plugged into a live electrical outlet.
- 2) Ensure the CD-ROM drive is properly connected to your Macintosh computer's SCSI port (consult your CD-ROM drive's manual for instruction).
- 3) Ensure the CD-ROM drive's SCSI ID number does not conflict with another SCSI device's ID number (consult your CD-ROM drive's manual for further information).
- 4) Ensure all CD-ROM drivers are installed.
- 5) Turn on your CD-ROM drive before you turn on your Macintosh. If your CD-ROM drive is already turned on, restart your Macintosh.
- 6) Use another CD-ROM disc. This will narrow down the problem to either your system set-up or your CD-ROM disc.

Article Change History:
30 Nov 1995 - Corrected minor typo.

Support Information Services

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