Tech Info Library

MODE32: System Crashes and Recovery (2/94)

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Security:       Everyone
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TOPIC ---

I am using MODE32 and have had my system "crash" or "freeze." How do I
recover from this?

DISCUSSION --

Here are some troubleshooting steps to follow if you have system "crashes" or
"freezes" when using MODE32:

• If your Macintosh "freezes" before the Welcome to Macintosh dialog box is
  displayed, additional hardware, such as NuBus cards, system accelerators or
  memory may not be 32-bit clean. In this case, contact the manufacturer of
  your third-party hardware.

• If your Macintosh "freezes" when the Welcome to Macintosh dialog box is
  displayed, your hard disk formatting software may not be 32-bit clean.
  You should update your hard disk driver.

• If your Macintosh "freezes" while it is loading INIT files, remove all INITs
  except MODE32, then reboot your system. If your system reboots normally,
  add the INIT files one by one to your System Folder and reboot after you add
  each one. If your Macintosh "freezes" again, the INIT that you just added
  is likely to be incompatible. Contact the INITs vendor to get an updated
  version.

  Note that INITs that are NOT 32-bit clean are likely to be incompatible.

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