

At Ease 2.0: GrayShare Printers Unshared on Logout (2/95)

Revised: 3/2/95 Security: Everyone

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TOPIC -----

I have several Macintosh computers which are using At Ease on a LocalTalk network and are sharing a StyleWriter II. When the user of the Macintosh that is directly connected to the StyleWriter II logs out of At Ease, printer sharing quits and the printer is no longer shared across the network.

What causes this? Is there a workaround?

DISCUSSION ------

This is a problem with At Ease 2.0. If you upgrade to At Ease v2.0.3 you do not have this problem. Under At Ease 2.0, when a user logged out all processes were terminated. This caused Printer Share to quit. When Printer Share quit, the StyleWriter II became unavailable to other computers and the "Share this printer" check box disappeared from the Choosers on the other computers.

We you install At Ease 2.0.3, Printer Share no longer quits when users log out of At Ease, so the printer is still available on the network. However, print jobs sent to the printer will be queued up to print. Printer Monitor does not launch and the acutal printing will not take place until the next user logs onto the workstation.

Article Change History: 02 Mar 1995 - Added information on At Ease 2.0.3. 29 Apr 1994 - Clarified explanation of At Ease design decision.

Support Information Services

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