



Tech Info Library

Language Kits and Printing Errors (6/95)

Revised: 6/26/95
Security: Everyone

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TOPIC -----

I have problems printing from either the Japanese Language Kit (JLK) or the Chinese Language Kit (CLK) using the LaserWriter driver 8.1.1 to an Apple LaserWriter printer.

DISCUSSION -----

Question: If I try to print in black and white with print options "Summarize PostScript errors on screen" and "Cover Page Before" enabled, I get a Type 4 error.

This error can be reproduced by printing from TeachText-J (TeachText Japanese) on any Macintosh with 7.1, JLK, and LaserWriter 8.1.1 installed.

NOTE:

This error does not occur when printing in "Color/Grayscale" or "Color/Calibrated Grayscale".

Answer: The Japanese Language Kit employs the "InputBackSupport" extension to support non-TrueType Japanese fonts. TeachText Japanese defaults to the non-TrueType font "Osaka" to display and print Japanese text.

The Japanese Language Kit Update contains a newer version of the "InputBackSupport" extension which provides System 7.5 compatibility and corrects problems associated with printing, including the "Type 4" problem described above. This update is available online or by calling Apple directly.

Question: We are using the Japanese Language Kit and whenever we print to any of our LaserWriters (such as, a LaserWriter IIg, LaserWriter Pro 630, or LaserWriter Pro 810), one of two things happen:

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- Our machine freezes.
- Blank pages are printed.

This problem occurs from a variety of applications such as TeachText-J, and FileMaker Pro-J. We also loaded the InputBackSupport file from the Chinese Language Kit, and the problem still occurs.

Answer: This is a known issue with LaserWriter driver 8.0 and 8.1.1 which is resolved by installing LaserWriter 8.2. LaserWriter 8.2 is included in System 7.5 Update 1.0. The latest version of the LaserWriter driver, 8.3, is now available for downloading from on-line services.

These articles can help you locate the software update mentioned here:

- Where To Find Apple Software Updates
Lists online services for "free" Apple software updates.
- Obtaining Apple Product Support in the USA
Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech. Info. Library.

Article Change History:

26 Jun 1995 - Added information on LW 8.3.
03 Mar 1995 - Reviewed for technical accuracy.

Support Information Services

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