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Removing PMSAM from Key Chain - Lost Mail (12/94)

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Security: Everyone

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TOPIC -----

Removing a PMSAM (gateway) from your key chain will appear to remove all mail in your PowerTalk mail box associated with that PMSAM (gateway).

DISCUSSION -----

Starnine ships a QuickMail and Simple Mail Transfer Protocol (SMTP) Personal Message Access Module (PSAM) for Macintosh computers running PowerTalk. The PMSAMs serve as mail gateways retrieving mail from other systems for your PowerTalk mail box, and their preferences are stored in the PowerTalk Setup Preferences file.

There are two ways to recover the missing mail:

1) Look in System Folder: PowerTalk Data: IPM Bin folder path. The IPM Bin folder contains all local queues like in and/or out mail. All of the messages are still there with blank icons and 8-digit file names. You can simply drag the files over the AppleMail application and they will launch and display your messages, attachments included. You can also open the files within AppleMail, and do a Save As to restore the original type and creator so the files are double-click able AppleMail documents again. Although untested, this procedure should apply to messages created by other PowerTalk applications.

2) Change the file type and creator of the files with the 8-digit file names found in System Folder: PowerTalk Data: IPM Bin using a file utility such as FileType, Disk Top or ResEdit. Set as follows:

type: ltrr
creator: lap2

Then move the files out of IPM Bin, and open them with AppleMail (or other appropriate mail application).

Article Change History:

08 Dec 1994 - Added information on the PMSAM preferences and IPM Bin
folder.

Support Information Services

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