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Radius Video Cards: Pointer Freezes With System 7 (6/95)

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Security: Everyone

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TOPIC -----

After installing System 7.x on my Macintosh computer with a Radius video card, the pointer freezes in the upper left corner of the display. What is causing this?

DISCUSSION -----

This is caused by incompatible ROMs on the Radius Video card.

Workarounds

- Go back to an earlier version of Apple System software (6.0.8 or earlier).
- Contact Radius to update the ROMs. If the card is under warranty, the upgrade is free. If the card is not under warranty there is a cost to upgrade the ROMs.

This article provides information about a non-Apple product. Apple Computer, Inc. is not responsible for its content. Please contact the vendor, Radius, for additional information.

The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

Article Change History:
06 Jun 1995 - Revised keyword information.

Support Information Services

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