



Tech Info Library

ARA: Modifying Serial Port B & MacEKG (3/94)

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Security: Everyone

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TOPIC -----

MacEKG shows that ARA is touching, and modifying the node id of serial port B, even though the modem in the modem port, port A. The node id bounces around whenever he chooses "answer Calls" in the setup. Why is ARA doing anything to serial port B?

DISCUSSION -----

Micromat Tech Support indicates that they have had similar problem reports recently. MacEKG should be performing its tests before any other software is loaded, including ARA.

The workaround is to rename the control panel "•MacEKG" to " MacEKG™" (three spaces at the beginning of the name) and to move it from the Control Panels folder to the Extensions folder. This should ensure that MacEKG is indeed loading first. Once this is done MacEKG should no longer report that port B is being "touched", according to Micromat Tech Support.

Support Information Services

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