



Tech Info Library

System 7.5: Error Installing Printer Software (2/95)

Revised: 2/15/95
Security: Everyone

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TOPIC -----

We have a Power Macintosh 6100/60 and are getting the following error message when selecting Easy Install with the LaserWriter Select 300 disks:

"The selected disk has System 7 installed, the custom installation you have selected is only for disks where System 6 is installed. Please click Switch Disk to choose a different disk or insert a floppy disk".

DISCUSSION -----

You will only receive this error performing an Easy Install, Custom installs are unaffected. Any computer with System 7.1.2 or System 7.5 installed can have this problem.

This problem also occurs with the StyleWriter II installation on the Power Macintosh computers. Basically, the LaserWriter Select 300 and StyleWriter II Installer scripts are not aware of the Power Macintosh computers and new system software.

The printer drivers for the LaserWriter 300 and StyleWriter II are installed as part of the normal Easy Install of both System 7.1.2 and System 7.5. You should use this printer software, and not try to install the printer software from the disks provided with your printer. If you used the Custom Install and did not include the printer software for your printer, use the Custom Install from the System software again to install the proper printer software.

To install the additional TrueType fonts included with your printer, use the Custom Install on the printer software disks. You should only install fonts from these disks. Do not install the printer software from these disks. This replaces your Chooser and PrinterShare with older versions.

Here is a summary of the related print drivers:

- LaserWriter 300 - Print driver for Personal LaserWriter 300, LaserWriter Select 300, and Personal LaserWriter LS printers.
- StyleWriter II - Print driver for the StyleWriter II, and StyleWriter I printers.

Article Change History:

15 Feb 1995 - Reviewed for technical accuracy, revised System 7.5 keyword.

06 Jan 1995 - Corrected method of installing software.

21 Nov 1994 - Added Custom will replace Chooser and PrinterShare.

Support Information Services

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