Tech Info Library

StyleWriter II: Self Test Prints Blank Page (4/94)

Revised: 4/28/94
Security: Everyone

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TOPIC ---

My StyleWriter II will not print from my computer. When I do a self test, it
just prints a blank sheet of paper and the error light comes on. Why?

DISCUSSION --

Verify the type of cable that is connected the StyleWriter II. Make sure that it
is an Apple System Peripheral 8 cable (M0197LL/B) or compatible as described in
the StyleWriter II manual. When a network cable, such as a PhoneNet or LocalTalk
RJ11 Connector, is connected to the printer the symptoms you mentioned appear.

To verify the problem is cable related follow these steps:

1) Turn the printer off
2) Unplug the printer cable
3) Press and hold down the printer power button until the yellow light
   turns off.

The printer should print a self-test. If it prints the self test, the problem
was cable related. If the StyleWriter II does not print a self-test with the
cables disconnected, have the printer looked at by an Authorized Apple Service
Provider.

Support Information Services

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