Tech Info Library

AppleShare Print Server Modifications (5/94)

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Revised:        5/5/94
Security:       Everyone
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TOPIC -----------------------------------------------------
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This article describes how to correct the AppleShare Print Server time out
problem and prevent error pages from printing by using ResEdit.

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DISCUSSION ------------------------------------------------
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AppleShare Print Server Time-out Problem

The AppleShare Print Server 3.0 and 3.0.1 will time out clients when the Print
Server is not the active (front) application and the active application is busy.
 For example, the File Server is running with a moderate load as the active
application, and the Print Server with several clients printing to it is the
background application.

The AppleShare Print Server application will maintain its connections (not time
out) if it is set to run in system heap memory. The Print Server, as shipped,
is not configured to do this. The fix by using ResEdit is as follows:

1) Using ResEdit open the AppleShare Print Server application.

2) Open the "DRVR" resource

3) Select the "DRVR" ID 42 resource and choose "Get Resource Info" command from
the Resource menu.

4) Click the Attributes checkbox for System Heap.

5) Quit ResEdit and Save the changes.

Preventing Error Pages from Printing

Here is how to prevent Error pages from printing on all printers captured by the

AppleShare Print Server:

1) Using ResEdit open the AppleShare Print Server application.

2) Open the "EXOP" resource.

3) Open the resource ID 128.

4) Change the first four zeros to ones. This will be the first line,
   change as shown below:

   Change from: 000000   0000 0000 0000   //////
   Change to: 000000   1111 0000 0000   //////

5) Quit ResEdit and Save the changes.

Support Information Services

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