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Direct Dialup Mail Install Problem and Modem Tool 1.5 (5/94)

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Security: Everyone

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TOPIC ---

Why will Direct Dialup Mail (DDM) not install if the Apple Modem Tool 1.5 is
installed? Do you know if it will work if the Apple Modem Tool 1.5 is installed
after the DDM installation?

DISCUSSION ---

The reason you are having installation problems is the modem tool is in use, so
the installer application can't replace it. If you move the modem tool out of
the Extensions folder, the installer application will work properly. You can
then put the Modem Tool 1.5 back in the Extensions folder and replacing the
Modem Tool 1.1.1 that ships with DDM after you've finished the installation.

Support Information Services

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