Tech Info Library

Apple File Exchange and Apple Multiple Scan Displays (8/94)

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Revised:        8/15/94
Security:       Everyone
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TOPIC ---

After quitting Apple File Exchange (AFE) 7.0, my Multiple scan 17 Display fades
to black and the monitor powers off. Relaunching Apple File Exchange causes
monitor to power on again.

My Configuration:
Quadra 650 & Quadra 800
System Software 7.1
Display Software 1.0,
Apple File Exchange 7.0.

DISCUSSION --

There is a problem with the Display Enabler and AFE, and it is a known issue
that is being addressed. The newer version of the Display Enabler v1.1
unfortunately does not work with AFE either.

This problem occurs with any Macintosh that requires the Display Enabler to use
the Multiple Scan Displays. Every Macintosh except the Power Macintosh computers
require the Display enabler.

Note: The Power Macintosh Computers will not run Apple File Exchange.

By doing a force-quit of Apple File Exchange via the COMMAND-OPTION-ESCAPE key
sequence, the problem does not manifest. Be sure to unmount all servers or
diskettes prior to invoking this procedure.

The only alternative at this time is to use PC Exchange or some other third
party utility that reads MS-DOS or ProDOS disks.

Article Change History:
15 Aug 1994 - Added Command-Option-Escape workaround.

25 Jul 1994 - Included information on what computers have this problem.

Support Information Services

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