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LaserWriter 8f Driver: Wrong TO: Field with Group fax (6/94)

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Security: Everyone

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TOPIC -----

This article gives a workaround, so that the correct information is placed into the TO: field when sending a group fax.

DISCUSSION -----

When sending a standard Group 3 bitmap group fax using a LaserWriter Select 360 or LaserWriter Pro 810 having the fax option card and the LaserWriter 8f driver, the Page Caption on each printed page reads "To:0" instead of the Name of the destination. The Name does print correctly when sending a fax to just one destination, and the Fax Cover Sheet always lists the proper name.

One possible workaround to this cosmetic problem is to not use the Page Caption option but merely rely upon the "Recipient" address printed on the Fax Cover Sheet.

Support Information Services

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