



Tech Info Library

LaserWriter Fax: Legal Paper Tray Selection (6/94)

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Security: Everyone

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TOPIC -----

We have a LaserWriter Select 360 equipped with a fax card and a letter cassette. When we receive a LEGAL size fax, it splits up the fax into two pages. If we were to install a LEGAL cassette, would the software have the intelligence to sense the legal cassette?

DISCUSSION -----

The original implementation of PostScript fax on the LaserWriter Select 360 and LaserWriter Pro 810 printers did not have the "intelligence" to check/select the appropriate paper tray based on the incoming fax.

There is a "LaserWriter Fax Tune-up" that was just recently released to resolve a two-page fax problem where two pages are printed when only one page was faxed. This tune-up also adds the "intelligence" outlined above to route faxes to the appropriate tray based on the page size of the incoming fax. In other words, if a Legal-sized fax job comes in and there is a Legal paper tray installed, it will print to the Legal tray.

NOTE: The fax tuneup is downloaded into RAM so if the printer is power-cycled, the tuneup MUST be launched again to take effect.

These articles can help you locate software updates mentioned here:

- Where To Find Apple Software Updates
Lists online services for "free" Apple software updates
- Obtaining Apple Product Support in the USA
Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech. Info. Library

Support Information Services

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