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DOS Compatibility Card: Won't Recognize Radius Monitor (1/95)

Revised: 1/19/95
Security: Everyone

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Article Created: 15 June 1994
Article Reviewed/Updated: 9 January 1995

TOPIC -----

My DOS Compatibility Card won't recognize my Radius monitor. When I switch to the DOS side, the Macintosh freezes and slightly fades. When I try to switch back to the Macintosh side, it stays frozen. I checked the cables and they are OK.

DISCUSSION -----

The driver/support software for the Radius Precision Color Pivot Monitor (called "Pivot Software") is incompatible with the DOS Card support software. Apple Engineering is aware of the problem and is actively working on a solution. The only known workaround at this time is to install a standard Apple Monitor.

Article Change History:
09 Jan 1995 - Minor formatting changes.

Support Information Services

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Tech Info Library Article Number:15620