



Tech Info Library

Apple Restore: Disk or Disk Drive error (6/94)

Revised: 6/30/94
Security: Everyone

Apple Restore: Disk or Disk Drive error (6/94)

=====

Article Created: 30 Jun 1994

TOPIC -----

During the Apple Restore procedure, I am prompted with the message that certain files cannot be copied because of '... a disk or disk drive error ...'. What is wrong?

DISCUSSION -----

Apple Restore is operating exactly as designed, you can actually restore just fine.

You are getting this message because three files are LOCKED on the hard disk:

- At Ease Preferences
- Setups
- Users

During the Apple Restore procedure, the customer will be prompted that these files cannot be copied because of '... a disk or disk drive error ...'

If you click CONTINUE, the restoration procedure will continue normally. At the end, you will be told that some files were not copied. This is OK. Restart your Macintosh.

Support Information Services

Copyright 1994, Apple Computer, Inc

Tech Info Library Article Number:15727