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Color StyleWriter Pro: Shipping Guidelines (7/94)

Revised: 7/5/94
Security: Everyone

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Article Created: 5 July 1994

TOPIC -----

What is the proper method for shipping the Color StyleWriter Pro to prevent ink from spilling inside the printer?

DISCUSSION -----

The Color StyleWriter Pro ink cartridges easily become dislodged from the carriage mechanism if they are left in place during shipping. The ink from the dislodged cartridges leaks inside of the printer creating not only a mess, but due to the conductivity of the ink could cause damage to the printer if the ink makes contact with the circuit boards.

Appendix C of the Color StyleWriter Pro user's manual provides instructions for packing and moving the printer. The instructions state that the cartridges should be removed prior to shipping, wrapped in plastic, and then stored in a plastic bag. In order to prevent the printhead from becoming clogged with the residual ink it should be cleaned using the Super Clean option available through the utilities button in the print dialog box. An error message indicating that no ink cartridges are installed will appear. Press return to cancel the error and continue the cleaning process.

Support Information Services

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Tech Info Library Article Number:15746