



# Tech Info Library

## Busytown & Sound Manager 3.0 (5/95)

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Security: Everyone

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TOPIC -----

I have an interactive CD ROM game called Busytown. It used to work fine, but ever since I installed the System Update 3.0 I am experiencing intermittent freezes when I play the game. I get no error message, the system freezes, and I have to restart. What is wrong?

DISCUSSION -----

Busytown by Paramount Interactive is incompatible with Apple's Sound Manager versions 3.0. Sound Manager 3.0 was installed on your computer when you installed System Update 3.0.

Paramount Interactive suggests the following fix:

- Open the System Folder on your hard drive.
- Open the Extensions folder inside the System Folder.
- Remove the Sound Manager.

NOTE: Busytown will not work at all on the Macintosh Quadra 660AV, 840AV, and all Power Macintosh Computers because Sound Manager 3.0 is built into the ROMs of these computers.

This article provides information about a non-Apple product. Apple Computer, Inc. is not responsible for its content. Please contact the vendor, Paramount Interactive, for additional information.

The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

Article Change History:  
23 May 1995 - Updated keywords and reviewed for technical accuracy.

Support Information Services

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