

FAX with GeoPort and Power Macintosh In PageMaker 5.x (7/94)

Revised: 7/20/94 Security: Everyone

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TOPIC -----

I cannot FAX documents from PageMaker 5.0 using my GeoPort and Power Macintosh. When I use the FAX shortcut (pressing Control and Shift keys while selecting FAX from the File Menu), the following message appears:

"Cannot build printer list. No valid PPD files were found. Check the 'Printer Descriptions' folder in the System Folder. Continue."

If I select "Fax Sender" in the Chooser, then try to FAX from the File Menu, the print dialog box appears and hangs when I press Print.

If I hold down the option key while selecting Print from the File Menu, the computer hangs.

DISCUSSION -----

Use this workaround to FAX documents from PageMaker 5.0 with your GeoPort for Power Macintosh:

- 1) Open the Chooser, select Fax Sender.
- 2) Select Fax from the File Menu and click Setup in the print dialog box.
- 3) The Fax Sender Page Setup dialog box now appears. Make any changes necessary then click OK.
- 4) The Fax Sender dialog box now appears. Type in a phone number or choose one from the address book.
- 5) Click Send to transmit the document.

Support Information Services

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