



Tech Info Library

MacLink Plus: Remove Drivers Prior To Clean Install (7/94)

Revised: 7/27/94
Security: Everyone

MacLink Plus: Remove Drivers Prior To Clean Install (7/94)

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TOPIC -----

I did a clean system software install without saving the DataViz translators or MacLink Plus. How do I replace them after performing a clean install?

DISCUSSION -----

It is best to remove the DataViz translators and MacLink Plus prior to performing a clean install. Save the DataViz folder, MacLink Plus Setup control panel, and the MacLink Plus for EasyOpen extension. Those three items are necessary to retain the functionality of the DataViz software once the reinstallation has been performed.

If this is not possible, the customer must call DataViz and order a fulfillment kit to reinstall the drivers. DataViz will charge a shipping and handling fee for all fulfillment kits.

Support Information Services

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