

Tech Info Library

X on Performa Control Panel at Startup (7.1p3 or Greater) (3/95)

Revised: 3/16/95 Security: Everyone

X on Performa Control Panel at Startup (7.1p3 or Greater) (3/95)

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TOPIC -----

When I startup my Macintosh Performa a red 'X' appears through Performa control panel icon. What happened?

(Note the 'X' will be black on a Macintosh Performa 200.)

DISCUSSION -----

There are several reasons why you might be getting a red 'X' through your Performa control panel icon at startup:

- You have renamed either the Applications folder or the Documents folder or both of these folders.
- · You may have thrown away either the Documents or Applications folder.
- There may be a duplicate of the Performa control panel in the System Folder.
- There may be damage to the Performa Shutdown Check file or the Performa Preferences file.

To get rid of the 'X' do the following:

- Rename each folder to its original name.
- Throw away the duplicate Performa Control Panel from the System Folder.
- Open the Preferences Folder>System Folder and throw away the Performa Shutdown Check and Performa Preferences files.
- · Restart the computer.

ADDITIONAL INFORMATION

When the Macintosh Performa computer starts up, the Performa Control Panel searches for two folders on the hard drive: Applications and Documents. If it finds that either folder has been renamed, it places a red 'X' over its icon at

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startup to warn you of feature(s) you have disabled.

If either the Applications or Documents folder is GONE from the hard drive (not renamed, but removed), then the Performa control panel icon will have a red 'X' at startup INITIALLY, and upon further restart, will recreate the missing Applications folder on the hard disk and the Documents folder on the desktop.

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Support Information Services

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