Tech Info Library

LaserWriter Pro 810: Uses LaserWriter Utility 7.6.2 (7/94)

Revised: 7/29/94
Security: Everyone

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TOPIC ---

I are having trouble accessing my LaserWriter Pro 810 using the LaserWriter
Utility. When I try to use the LaserWriter Utility, it makes my Macintosh
computer go into a busy cycle, and does not access the printer.

DISCUSSION --

We would suggest verifying that you are using LaserWriter Utility 7.6.1 or
7.6.2. These are the only supported versions of the LaserWriter Utility for the
LaserWriter Pro 810. LaserWriter Utility 7.6.1 shipped with the printer,
however, a bug was found with that version which affects LaserWriter Pro 810
printers with PostScript fax cards installed.

These articles can help you locate software updates mentioned here:

• Where To Find Apple Software Updates
   Lists online services for "free" Apple software updates
• Obtaining Apple Product Support in the USA
   Lists 800 numbers and online services for software updates, Apple
   support information, and a subset of the Apple Tech. Info. Library

Support Information Services

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