Tech Info Library

Color StyleWriter Pro: Error Due to Amount of RAM (1/95)

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Revised:        1/13/95
Security:       Everyone
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TOPIC ---

I recently added additional memory to my Power Macintosh computer, so it now has 72 MB of RAM. When I try to print, to the Color StyleWriter Pro, I get a -39 error. If I pull out two of the SIMMs, the problem goes away.

DISCUSSION --

This is a known problem with the Color StyleWriter Pro driver v1.5 and how it handles it memory space. This problem is documented in the Color StyleWriter Pro v1.5 ReadMe document. To correct this problem, use the Color StyleWriter Pro driver v1.5.2.

These articles can help you locate software updates mentioned here:

• Where To Find Apple Software Updates
  Lists online services for "free" Apple software updates

• Obtaining Apple Product Support in the USA
  Lists 800 numbers and online services for software updates, Apple
  support information, and a subset of the Apple Tech. Info. Library

Article Change History:
13 Jan 1995 - Added information on new printer driver.
09 Dec 1994 - Added information on System Update 4.0.

Support Information Services

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