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## System 7.5: Clean Install Fails with Sorry Button (2/95)

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Security: Everyone

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TOPIC -----

If you attempt to perform a "Clean Install" with System 7.5 (Command+Shift+K at the Easy Install dialog), you may get the "A clean install cannot be performed on the 'disk name' " message with a "Sorry" button.

DISCUSSION -----

This will occur if you do not have the blessed or active system folder on the drive you are installing on. A clean install disables the active system folder, so if the active system folder is not there the install will fail.

A workaround is to perform a standard install rather than using the Command/Shift/K, clean, install procedure.

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Support Information Services

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