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Select 310: Doesn't Support QuickDraw GX Helper (2/95)

Revised: 2/16/95
Security: Everyone

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TOPIC -----

I'm not able to turn off desktop printing when using QuickDraw GX with our LaserWriter Select 310. We get a message saying "...GX couldn't find a compatible driver to use with the desktop printer LaserWriter GX, choose another desktop printer." Is there any way to disable desktop printing when using a LaserWriter Select 310?

DISCUSSION -----

It is not possible to turn OFF desktop printing for the LaserWriter Select 310 using QuickDraw GX Helper. For Apple PostScript printers, QuickDraw GX Helper only works with the network printers that use the standard LaserWriter driver (LaserWriter 7.x, 8.x). QuickDraw GX Helper first looks for the type and creator of LaserWriter 7.x in the Extensions folder. If it does not find LaserWriter 7.x, then it looks for LaserWriter 8.x next. If neither are available, then GX Helper displays the error message "...GX couldn't find a compatible driver to use...".

The only workaround is to restart your computer with QuickDraw GX disabled, and choose the original LaserWriter Select 310 driver in the chooser.

Article Change History:
16 Feb 1995 - Reviewed for accuracy and changed keyword.

Support Information Services

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