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System 7.5: Some Multiple Scan Displays Show One Size (3/95)

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Security: Everyone

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TOPIC -----

I just installed Sytem 7.5 on my Macintosh Quadra 840AV, and now my Multiple Scan Display only lets me use a screen resolution of 640x480. Before I installed System 7.5 I could switch resolutions. How can get additional resolutions with System 7.5?

DISCUSSION -----

The problem you are seeing is due to additional portions of the Display Enabler functionality added to System 7.5. If you use the Display Enabler with System 7.1, you have the same problem.

Workaround

Hold down the Option key while clicking on the Options button in the Monitors control panel. Holding down the Option key forces the Macintosh to display all available resolutions.

This problem only occurs on Macintosh Centris/Quadra 660AV and Quadra 840AV computers.

Article Change History:

06 Mar 1995 - Added keyword; minor updates.
14 Feb 1995 - Updated keyword; reviewed for technical accuracy.
09 Dec 1994 - Clarified the topic question.

Support Information Services

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