Tech Info Library

AppleMail: Performance Problems (4/95)

```
Revised:        4/10/95
Security:       Everyone
```

AppleMail: Performance Problems (4/95)

==

Article Created: 4 November 1994
Article Reviewed/Updated: 10 April 1995

TOPIC ---

When using AppleMail I am seeing a slow down in performance. When I launch
AppleMail the menus are slow, tabbing from one field to another is also slow. I
don't have these performance problems in other programs.

I have over 40 Font families installed, and I removed QuickDraw GX but that
didn't help. What's wrong?

DISCUSSION --

There is a problem in versions of AppleMail prior to version 1.1.2 of AppleMail.
If the Fonts folder in your System Folder contains a large number of fonts
earlier versions of AppleMail function slowly.

To increase the performance of AppleMail, you need to update the version of
AppleMail to version 1.1.2. AppleMail 1.1.2 is part of System 7.5 Update 1.0.

These articles can help you locate software updates mentioned here:

- Where To Find Apple Software Updates
Lists online services for "free" Apple software updates

- Obtaining Apple Product Support in the USA
Lists 800 numbers and online services for software updates, Apple support
information, and a subset of the Apple Tech. Info. Library

Article Change History:
10 Apr 1995 - Added information on AppleMail 1.1.2.

Support Information Services

..TIL16695-AppleMail-Performance_Problems_4-95_(TA32865).pdf

Tech Info Library Article Number:16695