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WiggleWorks: Hard Drive Space Required (3/95)

Revised: 3/22/95
Security: Everyone

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Article Created: 12 July 1994
Article Reviewed/Updated: 22 March 1995

TOPIC -----

The WiggleWorks manual says that 4.5 MB (megabytes) of hard drive space is required for installation. We had a customer call who has 8.5 MB available; yet, it is still not installing. WiggleWorks seems to want more like 9.5 MB of hard drive space.

The application itself takes up approximately 4.4 MB, but the PlainTalk and QuickTime which get installed take up approximately 4 MB also.

There are no disk requirements stated on the box but the manual does indeed say 4.5 MB of disk space which is not correct.

DISCUSSION -----

The WiggleWorks installer may stop during the installation to inform you that a file cannot be written, that the file should be deleted, and the installation started again. This type of message can occur because there is insufficient hard disk space.

When there is insufficient hard disk space, the WiggleWorks Installer should not even begin the installation. However, because the Installer is not properly checking for the amount of space required by WiggleWorks prior to actually installing it, the previously mentioned type of error can occur.

The correct hard drive space requirements for WiggleWorks are:

Easy Install

An Easy Install will install the product without the three ER movies being installed on the local drive, 8.2 MB of space is required on the hard drive.

Custom Install

A Custom Install allows you to install the three ER movies, requires an additional 2.1 MB over the 8.2 MB required by the Easy Install, resulting in a total of 10.3 MB of space being required on the hard drive.

Article Change History:

22 Mar 1995 - Reviewed for technical accuracy.

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Tech Info Library Article Number:16787