



Tech Info Library

Express Modem 1.5.5 Read Me (12/94)

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Security: Everyone

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TOPIC -----

This article is the Express Modem 1.5.5 ReadMe file.

DISCUSSION -----

Express Modem Disk

- Fax Cover Folder
 - Fax Cover 1.5.2
 - Sample
 - Standard
- Fax Extension 1.5.5
- Fax Sender 1.5.5
- Fax Terminal 1.5.5
- Fax Viewer 1.5.2
- My first fax

Express Modem Folder

- Express Modem 1.5.5
- Express Modem Tool 1.5.5
- PowerBook 7.3.1
- PowerBook Setup 7.3.1
- System Enabler 131

Express Modem ReadMe 1.5.5

Installer 3.4

Installer Script 1.5.5

Modem Documents

- AppleLink US Access
- Express Modem 14400 1.0
- Express Modem ARA 2.0 1.0
- Express Modem AT Cmds 1.5.2
- Express Modem CCL 1.0

Read Me for Express Fax/Modem

This Express/Fax Modem software can be run on the following machines with their respective modem cards:

- PowerBook 160, 165, 165c, 180, 180c using an internal Apple PowerBook 14.4 Modem Card.
- PowerBook Duo 210, 230, 250, 270c, 280, 280c using an internal Apple PowerBook Duo 14.4 Modem.
- PowerBook 520, 520c, 540, 540c using an internal Apple PowerBook Express Modem II Card.
- LC 575, Macintosh 630 using an internal Macintosh Express Fax/Modem.
- Quadra 660 AV, 840 AV using an external GeoPort Telecom Adapter. For these machines you will need additional software (GeoPort rev. 1.2.1 or greater) provided on your GeoPort Disk.
- Power Macintosh 6100/60, 7100/66, 8100/80 using an external GeoPort Telecom Adapter. For these machines you will need additional software (GeoPort for Power Macintosh rev. 1.0 or greater) provided on your GeoPort Disk.
- The Express Fax software also allows you to send faxes with PowerBook models 100, 140, 145 and 170 when used with the Apple PowerBook Fax/Data Modem.

Preferred CCL scripts for AppleTalk Remote Access

ARA 1.0: Express Modem 14400

ARA 2.0: Express Modem ARA 2.0 (in "Modem Documents" folder on installer disk)

Using QuickDraw GX with Express/Fax Modem

In order to send faxes using QuickDraw GX, you need a QuickDraw GX modem driver. A QuickDraw GX modem driver for the Express/Fax modem will be available later this year. If you have installed QuickDraw GX, you'll need to turn it off temporarily in order to use your Express Fax/Modem.

To turn off QuickDraw GX temporarily:

1. Hold down the space bar while you choose Restart from the Special menu to restart your PowerBook.

The Extensions Manager dialog box appears on the screen.

2. Click the QuickDraw GX extension to remove the check beside it.

This prevents the QuickDraw GX software from loading.

3. Click the close box in the Extensions Manager dialog box to resume

startup.

Your fax modem should work normally. You won't be able to use any QuickDraw GX features until you turn the extension back on again.

Auto-answer setting

If Fax Terminal is set to Auto-answer, the Manual Receive is disabled.

Using Express Modem with System 7.5

This Express/Fax Modem software is fully compatible with System 7.5.

IMPORTANT: If you are using System 7.5, you can still use the shortcut for choosing Fax Sender by holding the Control and Shift keys while choosing Print from the File menu. The menu item no longer changes from Print to Fax, but the shortcut works as before. The same applies to Page Setup and Fax Setup.

Troubleshooting

If you experience unknown system crashes while using Express Modem with the PowerBook 500 series, set the Speaker setting to Modem sound always off .

To turn off the modem sound:

1. Open the Express Modem Control Panel.
2. Select Express Modem Settings in the Express Modem Settings/Status pop-up menu.
3. Select Modem sound always off in the Speaker pop-up menu.
4. Click the close box in the Express Modem Control Panel.

Fax V.17 (High Speed) reception

Some fax machines may not work well with the high-speed (V.17) fax capabilities of Express/Fax Modem. If you find you are having problems sending or receiving a fax, try turning off the V.17 option in the Fax Terminal Preferences dialog.

Support Information Services

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