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Adj. Keyboard: Caps Lock LED Goes Off w/Microsoft Apps (1/95)

Revised: 1/3/95 Security: Everyone

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TOPIC -----

When using the Apple Adjustable Keyboard with Caps Lock active, I launch Microsoft Word. Halfway thru launching, the LED indicating that Caps Lock is active goes off.

The keyboard remains in Caps Lock although the LED is off. If I press the Caps Lock key again, the LED comes on and Caps Lock is still active. If you press Caps Lock again, it will go to lowercase.

Is there a fix to this problem?

DISCUSSION -----

This problem only appears to occur with the Apple Adjustable Keyboard and Microsoft Word 6.0, Excel 4.0, and Excel 5.0. It does not occur with Word 5.1a.

Microsoft Technical Support is aware of this issue and states that it is currently under investigation.

Support Information Services

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