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Global Village TelePort Fax Software: QuickDraw GX Aware (10/95)

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Security: Everyone

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TOPIC -----

The Global Village TelePort Fax/Modem software, GlobalFax, for versions earlier than 2.5 are not accessible when QuickDraw GX is active. How do I get my Fax software to work with QuickDraw GX?

DISCUSSION -----

GlobalFax versions earlier than 2.5 are not recognized by QuickDraw GX. It is not an incompatibility, but rather non-GX aware software that is not available when QuickDraw GX is active. One solution is to turn QuickDraw GX off in the Extensions Manager control panel and then restart when wanting to send a Fax. To turn QuickDraw GX back on, select it in the Extensions Manager control panel and restart.

Another solution is to upgrade to GlobalFax 2.5.2P or later, which is available on online services.

These articles can help you locate the software update mentioned here:

- "Where To Find Apple Software Updates" -- Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" -- Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Article Change History:
04 Oct 1995 - Added the GlobalFax 2.5.2P Update is online.

Support Information Services

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