Tech Info Library

Apple Personal Diagnostic: False Directory Problem Report (2/95)

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Security:       Everyone
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TOPIC ---

Apple Personal Diagnostics reports a disk or directory problem with my hard
disk, but when I run Disk First Aid, no problems are found.

What is causing this contradiction?

DISCUSSION --

Under some circumstances, Apple Personal Diagnostics may incorrectly report disk
or directory problems, but drive diagnostics such as Disk First Aid may not find
these problems. This situation is usually caused by extension conflicts with
the diagnostics.

For best results, when running Apple Personal Diagnostics, disable Extensions by
holding down the Shift key at start up, then run the diagnostics.

Support Information Services

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