



# Tech Info Library

## Apple Adjustable Keyboard: Caps Lock with Microsoft Apps (3/95)

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Security: Everyone

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TOPIC -----

I am using the Apple Adjustable Keyboard with Caps Lock active. I launch Microsoft Word and halfway thru launching, the LED indicating that Caps Lock is active goes off.

The keyboard remains in Caps Lock although the LED is off. If I press the Caps Lock key again, the LED comes on and Caps Lock is still active. If you press Caps Lock again, it will go to lowercase and the LED turns off.

Is there a fix to this problem?

DISCUSSION -----

This problem only seems to occur with the Apple Adjustable Keyboard and Microsoft Word 6.0, Excel 4.0, and Excel 5.0. It does not occur with Word 5.1a.

Microsoft Technical Support stated that the problem with the Caps Lock on the Apple Adjustable Keyboard has not been addressed at this time. The upcoming Microsoft Word and Excel maintenance releases do not fix this problem.

Microsoft Technical Support added that they expect to resolve this problem in a future release of their software.

Support Information Services

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