Tech Info Library

Color StyleWriter 2400: Printer Port In Use Error (9/95)

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Revised:        9/5/95
Security:       Everyone
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TOPIC ---

Some Color StyleWriter 2400 customers are receiving a 'Printer Port In Use' or other similar error message when trying to select the printer port. Here are some suggestions for eliminating the problem.

DISCUSSION --

The 'Printer Port In Use' message indicates that there may be a software conflict that can be easily corrected.

In many cases a software control panel creates this conflict. The LaserWriter Bridge 1.0 and 2.0 software by Sonic Systems is a control panel which is installed with the LaserWriter Select 360 printer software and the Network Software Installer 1.5. The LaserWriter Bridge software is automatically turned 'on' when installed and can prevent the user from selecting the printer port unless AppleTalk is turned off first.

The LaserWriter Bridge software resides in the Control Panels folder and allows a networked LocalTalk device such as the LaserWriter Select 360 to be visible on an Ethernet network. If the LaserWriter Bridge software features are not required then simply turning it off from within the control panel allows the printer port to be used with the Color StyleWriter 2400, Color StyleWriter Pro, StyleWriter II, and other serial based printers.

Article Change History:
5 Sep 1995 - Reviewed and reformatted Discussion.

Support Information Services

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