



# Tech Info Library

## Color StyleWriter 2400: Difficulty Installing Cartridge (4/95)

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Security: Everyone

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TOPIC -----

I find that replacing the ink cartridges on my Color StyleWriter 2400 difficult because the carrier assembly is not automatically moving to the center position where it can be easily accessed. What am I doing wrong and how can it be corrected?

DISCUSSION -----

Under normal conditions, whenever the front cover is opened and the power is 'on', the Color StyleWriter 2400 moves the carrier assembly to the center position for easy ink cartridge replacement.

Printers which power up with the error LED on (solid LED), keep the carrier assembly in the home position (the right side of the printer) making ink cartridge access difficult.

In the event that the carrier assembly does not move to the center position, power down the printer and gently move the carrier to the center position. Next, check the ink cartridge to make sure it was properly installed and there are no obstructions preventing movement of the carrier assembly. If the problem persists then contact a service provider for further assistance.

Additional ink cartridge replacement information can be found on pages 42-45 of the Color StyleWriter 2400 User's Guide.

Support Information Services

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