Tech Info Library

LaserWriter Pro 810: Problems Logging Into Virtual Printer 4/95

```
Revised:        4/14/95
Security:       Everyone
```

LaserWriter Pro 810: Problems Logging Into Virtual Printer 4/95

==

Article Created: 14 April 1995

TOPIC ---

I am having problems logging into the virtual printer server on the LaserWriter
Pro 810 printer. I have checked to make sure I am using the proper cable, and I
am using VT-100 emulation software set to 9600 baud, no parity and 1 stop bit.
What might cause this problem?

DISCUSSION --

Be sure that any terminal emulation software settings that add characters to
keyboard input are OFF. If the virtual printer server sees any invisible
characters, such as line feeds, after the user name or password, access is
denied.

It is important that the terminal emulation software does not send characters
other than the required username of 'su', and privileged password of 'system';
any characters are acceptible as a username, whether valid or not, but if EITHER
OR BOTH fields are incorrect, access is denied after entering the password.

Sample Session
==============

username> su
Server> su
password> system
Server>>

Once the 'Server>>' prompt appears, you are logged into supervisor access.

Other Help
==========

Online help is also available to assist you. For example, 'show services' displays the current services. amd 'help show services' displays all the arguments to 'show services' and what they do.

Support Information Services

Tech Info Library Article Number:17603