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Disk First Aid: Extra Floppy Disk Shows in Main Window (9/95)

Revised: 9/26/95
Security: Everyone

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TOPIC -----

I am using Disk First Aid 7.2 after booting from Disk Tools. When Disk First Aid's main window opens I see the Disk Tools disk on the Internal Floppy Drive and I see the SCSI ID 0 for the hard drive and I also see a third floppy disk named "unknown disk". What should I do?

DISCUSSION -----

This issue has been occasionally reported to occur on PowerBooks. You should first make sure you do not have a RAM disk turned on in the memory control panel. To remove the extra floppy icon, you must reset your parameter ram using the following procedure:

Step 1

Restart your computer.

Step 2

After you hear the startup chime hold down the Command, Option, P, and R keys on the keyboard.

Step 3

Continue holding these keys down until you hear a second startup chime.

When you restart with the Disk Tools disk and run Disk First Aid, the extra floppy will be gone.

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