



# Tech Info Library

## LaserWriter 8.3: Desktop Print Spooler Causes Lockup (7/95)

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Security: Everyone

LaserWriter 8.3: Desktop Print Spooler Causes Lockup (7/95)

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TOPIC -----

When I start up my computer, I am unable to select any menus or click on anything without the computer locking up. This started after installing the LaserWriter 8.3 driver.

DISCUSSION -----

These symptoms can occur when using PowerTalk on a Macintosh computer that is not a Power Macintosh. The solution is to update the Desktop Print Spooler, which was included with the LaserWriter 8.3 driver. The latest version is 1.0.2, and it is available on many online services.

These articles can help you locate the software update mentioned here:

- "Where To Find Apple Software Updates" - Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" - Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Support Information Services

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