



Tech Info Library

Grolier's Encyclopedia: Map and Timeline Issues (1/96)

Revised: 1/4/96
Security: Everyone

Grolier's Encyclopedia: Map and Timeline Issues (1/96)

Article Created: 19 July 1995
Article Reviewed/Updated: 4 January 1996

TOPIC -----

I have a Macintosh Performa computer, which included the Grolier's Multimedia Encyclopedia '95 CD. However, the Maps and Timelines do not display on my computer.

DISCUSSION -----

This issue is documented in the 1995 Grolier Multimedia Encyclopedia Read Me file, which is included on the CD. If you have a Power Macintosh computer set to display in 256 colors, you may not see the timelines or maps. In order to properly view the CD on a Power Macintosh computer, the Monitors control panel must be set to thousands of colors or higher.

Note that with a multiple scan display if you have the monitor set at a high resolution, you can display fewer colors. If you view at a lower resolution, you can display more colors. So, you may need to change the resolution in order to view in thousands of colors. Follow these steps to change the number of colors being displayed:

Step 1

Open the Monitors control panel.

1. If Thousands is an option, select it, and close the Monitors control panel. You should be able to view the timelines and maps.

2. If Thousands is not an option, follow Step 2.

Step 2

Click on the Options button.

Step 3

Note what the current monitor setting is and try the next lower resolution. For example, if it is set to 832 x 624, try 640 x 480. Click on the OK button.

Step 4

1. If you can then select thousands, follow Step 5.

2. If you still cannot select Thousands, repeat Steps 2-3 until you can select Thousands.

Step 4

Once you are able to select Thousands in the Monitors control panel you should be able to view the timelines and maps. If not, contact Mindscape, the publisher of the Groliers encyclopedia, for additional assistance.

This article provides information about a non-Apple product. Apple Computer, Inc. is not responsible for its content. Please contact the vendor for additional information.

The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

Article Change History:

04 Jan 1996 - Changed title.

05 Dec 1995 - Revised wording.

Support Information Services

Copyright 1995-96, Apple Computer, Inc.

Tech Info Library Article Number:18214