# Tech Info Library

## Apple Telecom 2.1: SITcomm ReadMe File (8/95)

Revised:        8/8/95
Security:       Everyone


Apple Telecom 2.1: SITcomm ReadMe File (8/95)


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Article Created: 07 August 1995


TOPIC ------------------------------------------------------------


This article contains the combined SITcomm and SITcomm SE Read Me files. SITcomm
ships with the AppleTelecom 2.1 software package.


DISCUSSION -------------------------------------------------------


SITcomm Read Me
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"Read Us First!" Folder
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Now that the software is installed, you might want to refer to your User's Guide
Addendum in the "Read Us First!" folder on your hard disk. This file contains
additional information which will aid your understanding of the product as well
as explaining any new features and enhancements that have occurred since the
printing of the User's Guide.


Register Your Software
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If you have not already done so, please complete and mail your postage-paid
Registration Card. Registered users are entitled to free technical support,
upgrade notices, and special offers on Aladdin products. The registration number
for personalizing the application can be found inside of the "Quick Start" card
located in your package. After personalizing, be sure to write the registration
number someplace where you can reference it later.


The User's Guide
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Even though the software is easy to use, the comprehensive User's Guide covers
every feature of the software. An addendum to the User's Guide can be found in
the "Read Us First!" folder.

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The Quick Reference Card
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See the Quick Reference Guide for a brief description and overview of the
software.  Please keep the Quick Start card in a safe and easily accessible
place.  Your SITcomm registration number is on the back of this card and must be
provided when you contact Aladdin Systems for assistance.


Thanks
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We at Aladdin Systems would like to thank you for purchasing our product and for
your continued support.


The rest of this document…
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Listed below are sections on known issues, potential conflicts and workarounds
for SITcomm.


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Known Issues
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Apple Express Modem Tool - Limitations
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Users of the Apple Express Modem Tool should be aware of the following
limitations:
1) The Express Modem Tool does not support auto-redialing.
2) The Express Modem Tool does not support listening for a connection (listen
mode).
3) The Express Modem Tool does not support canceling of a dialing operation once
it has begun.
If you need any of these features, it is suggested that you use the Apple Modem
Tool instead, which does support them.


Apple Express Modem Tool - Display Modem Monitor Window
-------------------------------------------------------
When this option is enabled, the tool will improperly create the Modem Monitor
window between the SITcomm toolbar and the current connection window. After the
window is created, nothing will be drawn in the window until after the modem
connection is established.


Keypad and Cursor Windows in the Frontier Runtime Scripting Menus
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Occasionally, the VT102 keypad and cursor control windows will erroneously
appear in the Runtime scripting menus. If you quit Runtime, and then relaunch
it, the problem should correct itself.


Apple Modem Tool - 14400 baud rate speeds
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Owners of 14.4 KB modems should not be alarmed that there is not a 14400 baud
rate setting in the Apple Modem Tool. Just set the the Apple Modem Tool to the
38400 setting. This will automatically optimize the speed your 14.4 KB modem can
send and receive data by automatically turning on high speed transfer
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protocols.

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Possible Conflicts & Workarounds
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Userland's Frontier & Frontier Runtime
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Users of Frontier and Frontier Runtime should increase the application memory
size of SITcomm by 100K.

Apple VT320 Terminal Tool
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Users of the Apple VT320 Terminal Tool should increase the memory application
size of SITcomm by 100K.

Pacer320 Terminal Tool
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Users of the Pacer320 Terminal Tool should increase the memory application size
of SITcomm by 100K.

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SITcomm Special Edition Read Me
Copyright 1994,  Aladdin Systems, Inc.
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"Read Us First!" Folder
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This file contains additional information which will aid your understanding of
the
product.

Register Your Software
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If you have not already done so, please complete and mail your postage-paid
Registration Card. Registered users are entitled to technical support, upgrade
notices, and special offers on Aladdin products.

License Agreement
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You should not run SITcomm Special Edition until you have read the document
called
"License Agreement" which will be installed on your hard drive in the "Read Us
First" folder. By running SITcomm Special Edition, you signify that you agree to
the terms of the License Agreement.

The rest of this document…
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Listed below are sections on known issues, potential conflicts and
workarounds for SITcomm Special Edition.

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Known Issues
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Possible Conflicts & Workarounds
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Apple VT320 Terminal Tool
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Users of the Apple VT320 Terminal Tool should increase the memory application
size of SITcomm Special Edition by 100K.

Pacer320 Terminal Tool
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Users of the Pacer320 Terminal Tool should increase the memory application size
of SITcomm Special Edition  by 100K.


Support Information Services

Tech Info Library Article Number:18332