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## Apple Media Tool: Cross-Platform Issues W/ Corrupt Desktop 8/95

Revised: 8/17/95  
Security: Everyone

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TOPIC -----

I am having two problems with the Apple Media Tool. First, when I drop media onto the Cross-Platform Check applet, the icon does not highlight.

The second problem I am having is that the Cross-Platform Check session log reports errors that are not applicable to the type of media I am using. For example, the session log reports that a PICT file needs a .MOV file extension and it is in the wrong format.

DISCUSSION -----

Both problems are caused by corrupt desktop files. You need to disable Macintosh Easy Open and rebuild your desktop file. Apple Media Tool is incompatible with Macintosh Easy Open, so do not use them together.

Support Information Services

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