



# Tech Info Library

## At Ease 3.0: Shut Down from Login Panel Hangs (2/96)

Revised: 2/27/96  
Security: Everyone

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TOPIC -----

I am experiencing a problem with my At Ease for Workgroups 3.0 lab. When I click the Shut Down button in the At Ease login panel, the pane disappears and the only items on my screen are the spinning cursor and menu bar. The spinning cursor continues until I either turn the power to the computer off or disconnect the workstation from the AppleShare 4.1 server.

This problem occurs on any workstation that is the first to try to shut down from this login panel. While the cursor is spinning, all other computers on the At Ease 3.0 network can shutdown from this panel without any problem. If I interrupt the spinning cursor, the next machine that I try to shut down from the login pane exhibits the same thing.

I can shut down from the Finder or the At Ease panels without any problems.

DISCUSSION -----

If you click the Shut Down button on the At Ease login pane while there is an active connection to the file server, the computer hangs with a spinning cursor. If you are disconnected from the server, the At Ease machine completes its shutdown. This occurs on both LocalTalk and Ethernet networks.

This problem only occurs when AppleShare Workstation (client) version 3.6 or 3.6.1 is installed on the client At Ease 3.0 computer.

This problem has been fixed in At Ease for Workgroups 3.0.1. The At Ease for Workgroups Updater 3.0.1 is available from online services.

These articles can help you locate the software update mentioned here:

- "Where To Find Apple Software Updates" -- Lists online services for free Apple

software updates.

- "Obtaining Apple Product Support in the USA" -- Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Article Change History:

27 Feb 1996 - Minor typographical corrections.

05 Jan 1996 - Added fix availability information.

28 Nov 1995 - Added AppleShare Workstation 3.6.1 information.

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