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Sound & Displays Control Panel: Requires AppleScript 11/95

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Security: Everyone

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TOPIC -----

When I try to open the Sound & Displays control panel on my Power Macintosh 7500 or 8500 computer, I get the message "Sorry... Sound & Displays cannot operate correctly on this Macintosh. Please consult your Sound & Displays documentation for a description of what your Macintosh needs for Sound & Displays. (Quit)". This came with my computer and it used to work. How can I resolve this?

DISCUSSION -----

The Sound & Displays control panel that comes with Power Macintosh 7500 and 8500 computers requires AppleScript in order to operate properly. The Sound & Display control panel will not launch and will report this error message if AppleScript is missing, damaged, or disabled.

Make sure AppleScript has not been disabled by opening the Extensions Manager in your Control Panels folder under your Apple Menu. If there is not a check to the left of the AppleScript Extension, click on the extension to put a check there, close the Extensions Manager, and restart you computer.

If the Sound & Displays control panel still fails to launch, you should reinstall AppleScript using the custom install feature of your Power Macintosh disc.

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09 Nov 1995 - Changed title to better reflect article content.

Support Information Services

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